# Driver-

DRIVER-I USER GUIDE VERSION 6.0.0



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# Setup

### Logging In

This is the Driver-I login screen. Your username and password will be provided by an administrator of the Driver-Pro module on the computer. For creating a new driver, please see the RFM User Guide.

Driver-i Log-in Screen

Once you have logged in, you will remain logged in until you manually log out.

### On First Login

When you first log in, a pop-up notification will ask you to access the device's location, as well as accessing the camera. You will need to enable these permissions for the app to work.



Permission Pop-ups

There will also be a pop up whilst the initial data is loaded onto the device. This may take a few minutes.



Initial Data Sync

# Home Screen

Initially, there will be the driver's name, a vehicle selection button, the sync button and the settings button, as well as sections to view any driver licence look-up agreements or documents sent to the driver.



Home Screen

## Vehicle Selection

The 'Select Vehicle' button will allow you to find the vehicle / trailer you are operating that day. You will be shown the vehicle's registration, category of vehicle and, if assigned, the type of walkaround sheet attached to that category of vehicle.

<	Vehicles	×
		۹
Records: 389		
252	Category: TRAILER Sheet: Trailer	Edit
253	Category: TRAILER Sheet: Trailer	Edit
254	Category: TRAILER Sheet: Trailer	Edit
255	Category: TRAILER Sheet: Trailer	Edit
256	Category: TRAILER Sheet: Trailer	Edit
257	Category: TRAILER Sheet: Trailer	Edit
258	Category: TRAILER Sheet: Trailer	Edit
259	Category: TRAILER Sheet: Trailer	Edit
260	Category: TRAILER Sheet: Trailer	Edit
261	Category: TRAILER Sheet: Trailer	Edit

Vehicle Select Screen

If a vehicle has the incorrect walkaround sheet attached, the 'Edit' button will allow you to select an alternate sheet type.

K Walkaround Sheet
Box Van
Car
Car Transporter
Coach
Curtainsider
Detached Tractor Unit
Drawbar
Dropside
Flat Bed
Flat Bed Trailer
Large Van
Medium Van

Change / Select Walkaround Sheet Type

The search bar at the top can also be used to easily filter the list down.



Vehicle List Search

If the vehicle is either VOR or has upcoming / overdue services, you will be warned about this upon selection.

<	Maintenance Due
	BC72 RFM
0	This vehicle is VOR
VOR Date	VOR By
31/01/2025	User Guide
VOR Reason Overdue MOT, booked for 0	6/02 following PMI
The following maintena	nce dates are due or overdue for this vehicle
MOT Due	31/01/2025 Overdue by 4 days
Service Due	05/02/2025 Due Tomorroy
Brake Due	05/02/2025 Due Tomorrov

VOR and Maintenance Date Warnings

\*VOR vehicles can only be selected by approved drivers.

\*\*Service date prompts are only displayed if enabled by your system administrator via Driver-Pro. These will not prevent vehicle selection.

If the vehicle is marked as eligible for a trailer, you will have an additional button to select the trailer as well.



Selected Vehicle / Trailer

Once a vehicle is selected, additional buttons will appear. These then allow you to carry out a walkaround, report an issue or view historical information.

Segin Walkaround No previous walkaround	3
Report Defect	3
Report Breakdown	3
Report RTC	3

Begin Walkaround and Reporting Buttons

### Historical Data

The history button next to each item will allow you to look back at what has previously been reported. If the button is red, it indicates that an item has not yet been synced back to your RFM system.



History Buttons

<	Walkaround History			
				۹
12:57 4 February 2025	UG25 BCS   294	e	\$5	

Figure 1 - Historic Walkaround

The 'Begin Walkaround' button will also display when the most recent walkaround was carried out.



Begin Walkaround Button and Last Performed Date

### Notifications

If the app is unable to connect to the internet, a banner will be displayed across the top of the screen. Any reported information will still be recorded and will send through upon reconnection.



The notification bell icon will highlight to indicate any unread documents or unsigned licence agreements.

Licence Agreements	¢
View Documents	Ļ

Notification Icons

### Licence Agreements

The 'Licence Agreements' button will show you any pending, signed or cancelled agreements, as well as taking you to the agreement's web page if you need to cancel it. Agreements can also be cancelled from the email sent upon signing.

<	Licence Check Agreements	
12:00	Annual Course of the Long	
20		
January	Signed	
2025	Valid Until 20/01/2028	

Signed Licence Agreement

### Documents

'View Documents' will show you any documents sent to you by your company, these can be downloaded and viewed by pressing on them and deleted from your device using the red bin icon. Deleted documents can be redownloaded by tapping on them again.



Documents Page

### Settings Menu

By pressing the settings cog icon you can sign out, contact our support team, or read the legal statements regarding Driver-I.



Settings Page

If you experience any issues when using the app, the 'Customer Support Assistance' button provides our contact information. This can either be done via phone, email or the built in 'Report an Issue' button, which will upload any relevant data to us to analyse and troubleshoot as required. The more information you can provide via the comment box provided regarding the problem, the more easily we will be able to assist.



Customer Support Page

Report an Issue
Describe your issue
Submit Report
- Odbink Report

Report an Issue Page

# Walkarounds

Pressing 'Begin Walkaround' will take you into the pre-set list of checks you need to go through. You may be prompted to agree to a customised declaration before beginning a walkaround. Without accepting the declaration, you will not be able to progress and will be taken back to the home screen.

Declaration I declare that I am daily walkarounds employer.	fit and have the ability to drive s ; should I be unfit, I will provide	afely and carry such informatio	out my in to my
		Decline	I Accep
	Walkaround Declaration		
<	Walkaround		ណ
telent trait.it is	04/02/2025	~	-
Tractor	Trailer	7	1%
Check 3 of 39	274		
Fuel / Oil L	eaks		
Fuel / Oil L	eaks		
Fuel / Oil L	eaks		

Walkaround Check Page

The Walkaround page will indicate the driver's name, date, vehicle type, registration, and an indication of how far through the walkaround is in the header.



Example of a Walkaround Check

The main body of the screen will show the name of the check, as well as any additional instructions or whether an image is required to be taken. The red cross icon is used to record a defect, the grey skip icon means the check is optional and can be skipped, although a reason for skipping is required, and the green tick is used to indicate that check is road worthy.



Example of Check with a Forced Photo

Certain checks may require alternate responses, such as a 'Height Marker' or 'Mileage' check expecting a height or mileage to be recorded. Height can either be recorded as metric or imperial, and this is toggled using the buttons displayed below.

Height Marker	Imperial
Meters	
Metric H	eight Marker
Tractor	
Height Marker	
Height Marker	Imperial
Tractor Height Marker Metric	Imperial

### Imperial Height Marker



Mileage Check

If selecting to record a defect a text box will appear to record the issue in, as well as a camera icon in the top right corner to attach any images.



Example of a Defect on a Walkaround

Once every check is marked, you will be prompted to record any pre-existing damage.



Figure 2 - Damage Prompt

The damage section will allow you to rotate through all sides of the vehicle, using the buttons at the bottom, and tap to record a damage item.



Damage Reporting Page

You are then able to select the type of damage and attach any photos. If the damage was added in error, the bin icon will delete it.



Damage Selection

The 'Next' button will then take you to a Summary page, so you can review your responses before signing the walkaround via the pencil icon in the top right. If you need to amend a response, tapping on it will take you back to that section.



Walkaround Summary

Once signed, the 'Complete Walkaround' button will send it back to your RFM system.



Signature Page

# AdHoc Defects

Defects can be recorded outside of a walkaround via the 'Report Defect' button. The defect reason and mileage can be recorded and there is a toggle to select whether the defect is for the selected unit / trailer. Images can be added via the camera icon. The save button will send the information back to your RFM system.

<	Defect	۵ 🗈
Whart Ro	Woodward Grou	qu
land Building	Glensyl Way	pard shortcuts. Map data \$2025 Terr
Location 308 Wetmore Road,	DE14 1RD	G
Vehicle		UG25 BCS 294
- Reason		
– Mileage –		

AdHoc Defect Page

# Breakdowns

If your company has access to the 'Breakdown Manager' module, you can report a vehicle breakdown via the 'Report Breakdown' button.

<	Breakdown	•
Whar Ro	Woodward Group	- / /
Mediand Building Prast 9 Burton	Glensyl Way Keyboard sh	nortcuts Map data ©2025 Terms
Location 308 Wetmore Road	DE14 1RD	G
Vehicle — Mileage ————		UG25 BCS 294
*Please Note: This mile	age is recorded against the vehicle record a	and must be accurate!
Details		

Breakdown Page

# RTCs

The 'Report RTC' button provides a way to record any accidents with the relevant fields for any required information. Images can also be added via the camera icon.

<	RTC	<b>6 1</b>
S Midland Building Prastice Burton	Glensyl Way Keyb	up Moard shortcuts Map data ©2025 Terms
Location 308 Wetmore Road, DE	14 1RD	G
Vehicle		UG25 BCS 294
04/02/2025, 14:15		
Mileage	is recorded against the vehicle rec	cord and must be accurate!
Damage		
Circumstances		
Injury		
Insurance		

RTC Page Part 1

Third Party Details	
Other Vehicle Reg	
Other Driver Name	
Other Driver Phone	
Other Driver Address	
Driver is Owner Ves ONO	
Owner Name	
Owner Phone	
Owner Address	
Witness Details	
Witness Name	
Witness Phone	
Witness Address	
Faulting Party <ul> <li>N/A</li> <li>Driver</li> <li>Third Party</li> </ul>	)
Police Involved?	
	)

RTC Page Part 2

# Support

Email: <u>support@bluecs.co.uk</u> Phone: 012830 480308

Opening Hours: Monday – Friday 9:00 – 17:00